

1 STATE OF FLORIDA
2 DEPARTMENT OF HEALTH
3 AGENCY FOR PERSONS WITH DISABILITIES
4 iBUDGET RULES DEVELOPMENT WORKSHOP

5 Office of the Agency for Persons with Disabilities
6 4030 Esplanade Way
7 Room 301
8 Tallahassee, Florida 32399

9 **In Re: Public Workshop, Rule 65G,
10 Florida Administrative Code
11 January 2015**

12 MEMBERS PRESENT:

13 Ms. Denise Arnold, APD Deputy Director of Programs
14 Mr. Art Barr
15 Mr. David Dobbs, APD, Budget Director

16 Xu-Feng Nu, Ph.D., FSU, Statistician for algorithm
17 Minjing Tao, Ph.D., FSU, Statistician for algorithm

18 **ORIGINAL**

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(Whereupon, the public meeting was called to order by Ms. Arnold, after which the following occurred:)

* * * * *

MS. ARNOLD: Okay. Good afternoon, everyone. This is Denise Arnold with APD.

Welcome to our public meeting. This is the second in a series of public meetings about the iBudget algorithm.

MR. BARR: Is your mic on?

MS. ARNOLD: I don't know. Let me see if my mic is on. Can you hear me? Can those on the phone hear me okay?

A VOICE: Yeah, we can hear you.

MS. ARNOLD: Okay, great. So, again, this is Denise Arnold. I will be presenting some of this information along with Art Barr (ph) with the Agency. And, of course, we have Dr. Nu and Dr. Tao who are statisticians with FSU that will also be answering questions and listening in and providing feedback, and David Dobbs, our Budget Deputy Director is also up at the table with me.

So what we're going to do, you see the Agenda. We're going to - there's a lot of

1 information to share; some of it is not new, but
2 it's put in more of a formal - if you were part
3 of December's public meeting, some of this will
4 be things you've heard. We don't have all the
5 data to share; we only have some of it. But we
6 are sharing it as we get it prepared and Dr. Nu
7 is working hard to get us all that data analyzed.

8 So what we're going to do is go through the
9 Power Point. If you do not see the Power Point
10 up here, you can get it off of our website,
11 APDCares.org, under 'News' and under 'Public
12 Notice'. It's also posted there.

13 We will have certain places where we'll stop
14 and take your questions or comments. As we
15 talked about in the previous public meeting,
16 which that one did not have a phone call in a
17 teleconference, so we're glad to hear more people
18 are calling in. That's awesome. We do have and
19 will review that with you at the end of the Power
20 Point a website or an e-mail, I guess, set up
21 specifically to receive your comments, so at any
22 point in time that you want to provide comments
23 on the algorithm and what we're talking about,
24 that is the most expeditious way to do that.

25 We are going to -

1 A VOICE: How, how -

2 MS. ARNOLD: Excuse me?

3 A VOICE: Will you state again how to - what
4 is the best way to say something to you?

5 MS. ARNOLD: We're going to go through it at
6 the end of the Power Point. There's a specific
7 e-mail address that you would send your comments
8 to, and so it's in the Power Point.

9 But just so you know what it is it's
10 iBudgetalgorithm@APDCares.org.

11 A VOICE: Okay.

12 MS. ARNOLD: Okay?

13 A VOICE: Thank you.

14 MS. ARNOLD: Thank you. And so we're going
15 to put you on a mute. For all of you on the
16 phone, you need to do a star-6 so that you are
17 muted so everybody's not hearing your background
18 information. We're going to put you on a
19 participation mute so that we can present, so we
20 won't be able to be hearing back from you. But
21 after we get to a certain point, we'll undo that
22 and we'll be able to have a conversation with
23 you. But that way at least you can hear without
24 background noise and all that. So we're going to
25 do that right now.

1 Before I do that, let me just make sure
2 everybody on the phone, do you have any questions
3 on how we're going to proceed?

4 Please remember to put your cell phone star-
5 6 which will mute your line.

6 Anybody in the audience have a question
7 before we go? Okay.

8 Okay. Off we go.

9 So, obviously we're talking about the
10 iBudget Florida. A little bit of background just
11 to make sure people are all thinking the same
12 thing we are.

13 MR. BARR: Do you want me to click for you?
14 Just tell me when.

15 MS. ARNOLD: Okay, no, I'll do it. Thank
16 you.

17 MR. BARR: Okay. You have to point it over
18 that way.

19 MS. ARNOLD: Okay. So we're talking about
20 iBudget implementation, which is authorized in
21 393.0662 and that was established in 2010. We're
22 talking about revisiting the algorithm because we
23 have now had a full year of implementation. The
24 main purpose of developing the algorithm for
25 calculating Agency for Persons with Disabilities

1 consumers' budgets is to increase fairness of
2 resource distribution based on consumers'
3 individual characteristics and assessment
4 results, and to predict resource needs before
5 services are decided upon giving flexibility for
6 individuals to spend their funds as they choose,
7 and to enhance the transparency of the fund
8 distribution process and to sustain APD's
9 programs and services. So, if we can predict
10 people's resource needs, our Agency is more
11 stable and more able to serve the most number of
12 people that we possibly can.

13 One of the things we decided to do in re-
14 looking at the algorithm was to have public
15 meetings. We've already had one. And so some of
16 the things that have occurred since we started
17 having public meetings is we had some feedback
18 from Family Care Council specifically and that
19 was in December. We also had a public meeting on
20 December 18th and got lots of good feedback. We
21 will have another public meeting after this one,
22 February 16th from 2:00 to 4:00 p.m. in the same
23 room here in Tallahassee. We will offer
24 teleconferencing as well for that.

25 Some of the common recommendations we've

1 already received from you all as stakeholders
2 regarding the algorithm is that we need to look
3 at the caregiver age, that we think that has some
4 impact on the amount of services people need; how
5 much care the caregiver is having to provide to
6 other people besides the person with the
7 developmental disability; the health of the
8 caregiver; the caregiver employment status. In
9 other words, are they able to be employed if
10 that's what they need to be doing or are they
11 overcome with their caregiving duties and cannot
12 have a job. So that's a big one. And if there's
13 been some protective services involvement in the
14 family home. So those were some things we've
15 gotten feedback from already.

16 Additionally, we had some conversations last
17 time about looking at the client age 50 and
18 above. We looked at possibly carving out the
19 cost associated or the expenditures associated
20 with transportation, dental, support
21 coordination, environmental adaptations, and
22 medical equipment, and to see what that looks
23 like when we carve it out and decide what to do
24 from there. Run the algorithm absent that and
25 figure out what to do with those expenditures.

1 So that's one option we'll look at.

2 To look at the licensed facilities by rate
3 level, so as some as you know we have a lot of
4 residential habilitation levels for services
5 within a licensed facility. I think there are
6 maybe, I don't know, 15 different levels. So,
7 instead of looking at one group home kind of
8 collective cost, we will kind of evaluate the
9 different rate levels.

10 Include data from the physical section of
11 the QSI. People were concerned that that did not
12 appear to be considered, although it was
13 considered but there's a lot of people that were
14 concerned that it had not been.

15 That the more QSI questions in general
16 needed to be considered for future algorithm
17 study.

18 This is Dr. Nu's information. He is the
19 professor and chair at Department of Statistics
20 at Florida State University. He is our primary
21 statistician and Mingjin Tao is also an assistant
22 professor who will be helping him with this
23 analysis. So it's very much a partnership of
24 what do stakeholders think and helping the
25 statistician understand what we think are

1 important factors. So we are very happy that Dr.
2 Nu and Dr. Tao are back with us; they have some
3 background that's very helpful, and so we're real
4 excited to move forward with them.

5 So thank you for being here and they'll be
6 able to help answer questions as we get to that
7 portion. I'll turn it over to Art Barr at this
8 point so you don't have to listen to me the whole
9 time.

10 MR. BARR: Thank you, Denise. It's been a
11 while since I've been up in front of an audience
12 talking about an algorithm, and to everyone on
13 the phone, welcome.

14 For those that may not have been able to
15 join the link by the link connection and went
16 through our website to get the Power Point, what
17 I'll try to do is tell you what slide number
18 we're on so that you can follow along.
19 Currently, we're on slide number 9.

20 For those that don't you, did you get to
21 raise your hand, Dr. Tao? There you go. We know
22 Dr. Nu is up front, so thank you so much for this
23 week of meetings and coming together for this
24 public meeting.

25 Today we're going to actually walk through

1 what the tasks were for Dr. Nu and Dr. Tao, and
2 we're going to talk about specifically what they
3 were. We may go further into grants, not me,
4 totally grants, than we want to but I think it's
5 important for us. We'll talk about some of the
6 outcomes of the initial task and then where we're
7 going. So we're going to share that between
8 Denise and myself and there will be questions
9 again. We'll get through about 10, 11 slides and
10 then there's a break for after task one and we'll
11 take questions of the audience and we'll take
12 questions from the phone. And, so with that
13 we're going to proceed.

14 So what were the tasks? Oh, sorry, I'm
15 going to try to go back. Let's start off with
16 where we came from. Our current iBudget
17 algorithm formula. For those that have seen all
18 these presentations through the years, this is a
19 very familiar slide because we handed it out last
20 month as part of your presentation. It's a real
21 simplistic way of looking at what the algorithm
22 for the Agency for Persons with Disabilities was.
23 It was based on an age, an assessment called the
24 Questionnaire for Situational Information which
25 included those things listed, we'll go into it in

1 a little more detail, and then a living setting.
2 And when you take all those three things
3 together, it kind of shoots down to the bottom
4 here, it determines the individual budget. Let's
5 talk about that in a little more detail.

6 The current iBudget allocation formula. It
7 was based on the 2007-2008 fiscal year
8 expenditures. I think everyone is aware of that.
9 There was a lot of discussions on that. That's
10 where we kind of walk through these next few
11 slides on how that looks so that we have some
12 information for you. This is not a marking
13 presentation today and it's a fact presentation
14 of what we've been doing, what Dr. Nu has been
15 doing and Dr. Tao.

16 So the other basic things were that age 21
17 was a key factor. It's not that other agents
18 worked with that, but the original formula as it
19 stands right now, we're calling it the 2010
20 algorithm formula was based on the age 21 key
21 factor and living settings, which were divided
22 into family home, independent living, supportive
23 living, group homes and residential centers,
24 residential habilitation center. So those were
25 the areas for the living settings. As Denise

1 mentioned already, from the feedback that you
2 have all given, you know, we're looking at those
3 very closely.

4 Additionally, the group home was a point
5 that - this might need a little explanation and
6 I've done this before in the public meetings.
7 It's a combination of group home setting dollars
8 except for the residential habilitation center.
9 So what does that mean?

10 I won't get into all the technical stuff,
11 but to give you a real clear example, in our old
12 system, our computer system, there were 37 codes
13 for all the services. In our new system we have
14 a 117 in-service codes and 147 procedure codes.
15 What's that mean? It means that we're able to
16 make a more one-to-one correlation between
17 settings and services, so that's the difference
18 when we implemented iBudget the first time to
19 where we're at today. So it's real important
20 because people said we wanted to look at that
21 group home setting and that's kind of where we're
22 going to go into where we're going in the next
23 part of the presentation.

24 So going back to the question here for
25 situational information was the functional and

1 behavioral scores, but it was the sum of scores.

2 What's that mean for anyone who has not seen
3 the QSI? It's basically a section that has
4 questions that start here, and here starts
5 another section and if you took all the different
6 numbers for each one of those questions and added
7 them up and you got a sum of score for that
8 section. So it was behavioral and functional sum
9 of scores. Then there was questions that were
10 also weighted. They were questions 18, 20, and
11 23. Now, I just said that and people are like,
12 what does that mean? So we did - what it means
13 is it actually is based on transferring. Does a
14 person need assistance with that? It's based on
15 question 20 which is self protection and it's
16 based on 23 which is maintain hygiene. So with
17 those weighted, we were able to have a predictor
18 and that's what we did for the first algorithm.

19 So this is where we're at in 2014-15. Dr.
20 Nu and Dr. Tao were tasked with number one, which
21 is what I'll be going through in the next few
22 slides: Evaluate and refine the Florida's APD
23 current iBudget algorithm. We're going to talk
24 about what that means. Then the second task is
25 update statistical models for the Florida's APD

1 budget algorithm to identify new algorithm
2 options, and this is slide 13 for those on the
3 phone. I get going sometimes and I forget.
4 Sorry. Slide 13.

5 All right. So we're going to start right in
6 with task one. Oh, we went backwards there.
7 Let's try this again. We're going backwards
8 every time now. It's having a mind of its own.
9 Okay.

10 We're going to examine - now, before anyone
11 - just kind of take a breath; we're going to walk
12 through this. That's why we're going to take
13 questions at the break time because we want to
14 walk through exactly what this looks like on
15 slide 14. Slide 14 says we're going to examine
16 the Florida iBudget algorithm using the baseline
17 data from July 1, 2013, to June 30, 2014. That
18 immediately brings up a lot of questions, so
19 we're going to walk down this path for a little
20 bit and then we'll get to that section.

21 I see heads going up and down, so probably
22 those on the phone, too, you're saying the same
23 thing. And we'll see if I'm getting it.

24 Number one, Task 1B is conduct outlier
25 detection and regression models. What is that?

1 We're going to talk what exactly is an outlier
2 because that's the question you have. "What are
3 outliers?"

4 And, Denise, if I skip a slide because of my
5 presentation, would you let me know I missed one?

6 MS. ARNOLD: Yes.

7 MR. BARR: Thank you so much. I'm not
8 trusting my clicker at the moment.

9 Okay. Now, outliers are generally
10 individuals with extremely high or extremely low
11 expenditures. But let's qualify that because I
12 know Dr. Nu will if I don't and he can speak to
13 this after we're done with this slide. It
14 doesn't mean that every single person with a high
15 or low expenditure is excluded; it doesn't mean
16 that. They may fit the model. That's why the
17 important word here is "generally". All right.
18 So generally that's what you look at.

19 Secondly then these outliers could sometimes
20 reduce - this is the issue - they reduce the
21 precision of the model estimation and basically
22 the prediction result. We're going to look at
23 those prediction results. That's what we're
24 going to get to. We're going to give you the
25 hard stuff. Now, here it is, this is what it

1 looks like. Here's what the data looks like.
2 But outliers are very important and we looked at
3 that and we know from all the meetings people
4 continue to ask, what is an outlier, why did you
5 do this, what does it mean?

6 Hence, in practice outliers commonly need to
7 be detected and removed. That sounds a little
8 harsh. What do you mean, "detected and removed"?
9 It's not that we're detecting and removing human
10 beings; it's just that's what we need to do from
11 a mathematical standpoint. Take those outliers,
12 high and low generally; if you remove them it's
13 typically at 10 percent, figure that you're
14 looking at would be removed. All right.

15 We're going to move on because I know - I
16 see the eyes. We're like, "Okay, all right now.
17 Just kind of thinking through that." Let's get
18 to it. Let's be specific on this project in this
19 task. Out of 29,766 individuals with APD waiver
20 expenditures, and we're looking at fiscal year
21 '13 and '14, it's 9.51%. So I said approximately
22 10; the exact figure is 9.51% and there you have
23 the exact number of consumers. It's 2,831
24 individuals. It's a little less than 3,000.
25 That's what we're talking about with the 10%.

1 And for those that don't know, you know, you saw
2 that we had 29,000 people, just shy of 30,000.
3 So that make sense that we're at 2,831. So these
4 individuals' expenditures were removed. All
5 right. We're going to continue on.

6 Examine goodness of fit of the selected
7 model. Now, Art Barr didn't come up with that
8 term. "Goodness of fit" is an expression that's
9 used, it's an appropriate expression so we're
10 going to talk about what a "goodness of fit"
11 looks like.

12 We evaluate the iBudget algorithm based on
13 the 2013-2014 claims. Here we go. It showed,
14 I'm going to talk about "r-square", what that
15 means, as much as we can in a second. It showed
16 that the r-square values of the regression models
17 based on the new data are, and yes, it's in bold
18 "significantly higher than those based on the
19 fiscal year 2007-2008 claim data". We're not
20 going to leave it at that. We're not going to
21 say there you go, here's the bullet, trust us.
22 We're going to show you exactly what that looks
23 like.

24 So just to recap, we looked at the 2013-14
25 claim that showed that the "r-square" value of

1 the regression models were significantly higher
2 than those we used in 2007-2008.

3 So, what is "r-square"? In a simplistic
4 way, "r-square" is a number that indicates how
5 well statistical model fits the data. I think
6 it's maybe one of the best definitions there are.
7 It's just that simple. However, there's one
8 coming up in a couple of slides that's even more
9 simplistic that I really like.

10 The next bullet, "r-square" value is the
11 fraction - so this is the definition now - what,
12 what is it? Okay, great, it fits the model. But
13 "'r-square" value is the fraction of the total
14 variation..." - I'm just going to read this -
15 "...of expenditures explained by the model. The
16 total variation is the sum of squares of
17 individual expenditures from the average."

18 Okay.

19 MS. ARNOLD: That's where math comes in.

20 MR. BARR: Now, I'm not that guy. All right.
21 I just want to be - full disclosure, I'm not that
22 guy. But I know there are a lot of students here
23 that are taking stats; you are those folks, so
24 glad to have you here. And Dr. Nu and Dr. Tao
25 are those folks. So, I'll just say one more time

1 because we really wanted people to know the
2 definition. We - I've been asked for it public
3 meeting after public meeting and I wish I
4 actually had this. I'm not sure how valuable it
5 would have been, but I wish I had it.

6 So "R-square" value is the fraction of the
7 total variation of expenditures explained by the
8 model and then total variation is the sum of
9 squares of individual expenditures from the
10 average. All right.

11 So what makes a good algorithm? For those
12 that were around the stakeholder meetings back in
13 2010, I plagiarized this slide; yes, I did; thank
14 you, Susan Chen. I took it and I copied and
15 pasted it.

16 MS. CHEN: Good job.

17 MR. BARR: Thank you so much. It really does
18 give you the visual of what "r-square" as a
19 measure tells you how well a formula fits the
20 data. So, there's, there's a picture. As you
21 see the "r-square" higher as it comes in and
22 then, bang, mess. So that's how I look at it.

23 So if we go to the over-simplistic
24 definition of "r-square", the way I kind of like
25 to say it, that first bullet: "r-square" value is

1 a measure reflecting the model goodness of fit;
2 the larger the number, the better the fit. I
3 like that. So, what kind of numbers are you
4 talking about? Zero to one. The larger the
5 number, it's a percent, zero to one, the better
6 the fit.

7 So, "r-square", here we go. Let's talk
8 about what it actually looks like having run
9 this. These are the facts, Jack. I see everyone
10 reading, so I'll read along with you.

11 "R-square" value for 2010 algorithm with
12 fiscal year 2007-2008 claims data...", now before
13 removing those outliers that we talked about.
14 Prior to that it came out to a point of 0.52.
15 Remember, 0 to 1, the higher the better? So what
16 - how do you say that in plain English? About
17 half the time. It's just that simple. About
18 half the time this model's predicting accurately
19 according to how Dr. Nu does this, 0.52.

20 Now, let's look at it with the new data.
21 The "r-square" value for 2010 algorithm with
22 fiscal year '13-14 without the outliers does go
23 up significantly. It goes up to 0.58. So we're
24 almost at 60% and that's the odd fit. So let's
25 keep going on this and do more comparisons

1 because I know that's what people want to see.
2 If you take "r-square" value in the 2010
3 algorithm, this is using the old algorithm we
4 just went through, how did we get here, then we
5 talked about age, living setting; this isn't what
6 we're going to do, this is what we have done. If
7 you use that 2010 algorithm with fiscal year '13-
8 14 claims data after removing the 10%, which is
9 really 9.51% - 2,831 consumers, you are up to
10 0.73 or higher and this 73%, that is a change.
11 And for those that already know what we were at
12 in - when we first ran the algorithm, that's the
13 next bullet - it shows that using the 2007-08
14 data, we're at 0.67.

15 So what do you see from that? It's a 5.8%
16 increase from the "r-square" value on that model.
17 Remember, this is task one. We had to look for
18 what we're going to start and we asked Patrick
19 (ph) to run this different ways, so we wanted to
20 see. We know now if I move a lot of arguments,
21 either way, even given that. So that's what
22 we're going to talk about on the break in between
23 the Task 1 and Task 2.

24 So what is it? 1.0 is a perfect fit of
25 data. It's difficult to achieve that. Anyone

1 who has seen me over the years out giving the
2 presentations from Pensacola to Key West knows
3 there's one thing I've said in every public
4 meeting I've ever been at, that human beings are
5 not formulas. And people go, "What? He actually
6 said that? I thought that's what you were trying
7 to say." No, we're not.

8 So you can see right there that a perfect
9 fit, 100%, is difficult to achieve. So what did
10 other states achieve? And it's right there;
11 Louisiana's 0.46; Georgia is 0.75; Colorado 0.26
12 and 0.51 on two different waivers; you have
13 Oregon at 0.45 and Wyoming at 0.80, which is
14 where we're headed towards. But they started out
15 at half.

16 MS. ARNOLD: And it took ten years.

17 MR. BARR: And that took ten years. That's a
18 great point to know.

19 MS. ARNOLD: And they have 3,000 consumers.

20 MR. BARR: So for those who didn't hear on
21 the phone, Wyoming has approximately 3,000
22 consumers. It took them ten years to get from
23 the 0.50 to the 0.80.

24 So, again, with 10% outliers we're at 0.73.
25 We're a little bit above 73%.

1 Conclusion for Task 1. This is what we
2 concluded and are sharing with you that the
3 iBudget algorithm developed in 2010 fits the
4 fiscal year '13-14 claims very well because as
5 more customers are added based on the iBudget
6 algorithm and the significant additional needs
7 process, the prediction accuracy is improved. And
8 that's what we're trying to get at.

9 Is it perfect; is 0.73 perfect? No. I
10 remember Dr. Nu saying in the first meeting maybe
11 0.80, maybe 0.90; that's what we want to get to
12 as we get better and better. And that really is
13 going to lead us down the road to where we're
14 headed.

15 So there's one more thing here, Task 1d -

16 MS. ARNOLD: I just wanted to add to that.

17 MR. BARR: Go ahead.

18 MS. ARNOLD: Is this on? I just wanted to
19 add to that a minute. Can you go back to that
20 slide?

21 MR. BARR: Sure can.

22 MS. ARNOLD: So the reason why it took
23 Wyoming ten years is for the same reason; you
24 keep adding data and you keep running an
25 algorithm and trying to figure out, and Dr. Nu's

1 going to correct me where I misstate because
2 sometimes I do; but I'm trying to think of it
3 simply. Why do we do better with '13-14 data
4 than we did in '07-08 in terms of predicting?

5 We have more people in there, more data, and
6 we also have the people that needed the
7 significant increases in there as well. And so
8 all of that gives you a richer set of data. And
9 so as you continue to refine what you're looking
10 at in terms of variables that we're looking at,
11 what QSI questions, et cetera, and your data
12 becomes more rich, you start to grow the
13 predictability of it and that's, that's really
14 the conclusion. I mean, we're on the right
15 tract; that's the conclusion.

16 Are we there yet? No. We want more
17 feedback from you, we want to make it the best we
18 can. But that's - I just wanted to say it in my
19 words. I don't know why -

20 MR. BARR: That's perfect, that's absolutely
21 perfect.

22 MS. ARNOLD: - but I did.

23 MR. BARR: iBudget algorithm Task 1d and 1e
24 as we come to the conclusion of Task 1 overall is
25 to make recommendations for the future algorithm,

1 and that's what we're doing; perform additional
2 statistical analysis, and that's what's going to
3 lead us to the next part of this presentation,
4 Task 2.

5 But before that we're going to a stop and
6 take questions. What we're going to do is un-
7 mute the phone and because this is a little
8 different having a webinar this time, we may need
9 to take the mic and have you ask your question so
10 that you're recorded. And by the way, if you
11 didn't know this, you are being recorded today so
12 it's too late - but before you speak that way you
13 know we are recording this. And then we will
14 publish, I believe, on the web, Denise, is that
15 correct?

16 MS. ARNOLD: Yes.

17 MR. BARR: Which some people have written and
18 thanked us for. So we appreciate that very much.

19 MS. ARNOLD: I was wondering if maybe we
20 should start with folks in the room and get their
21 questions first -

22 MR. BARR: Sure.

23 MS. ARNOLD: - and then we'll un-mute the
24 phones.

25 So do folks in the audience here in the room

1 have comments, suggestions, questions from what
2 we've shared so far?

3 Deborah Linton.

4 MS. LINTON: Thank you. Deborah Linton, the
5 ARC of Florida. I'm way out of my comfort level
6 on this, but if you want to talk social services
7 I'm your woman, okay?

8 And I also have one of your students who I
9 found works for us at the ARC of Florida who
10 wants to graduate, by the way, so he doesn't want
11 to oppose anything that's said today. I asked
12 him if he would ask the questions, but he
13 wouldn't do it, so.

14 MS. ARNOLD: Can those of you on the phone
15 hear Deborah? Oh, you're muted. How would I
16 know? Okay.

17 Can you speak a little louder, Deborah?

18 MS. LINTON: Yes. So this is just a question
19 from some of our membership. It said, you know,
20 when we state that the current algorithm was run
21 for 2013-2014, it's "r-squared" value includes -
22 the presumption was it had become more reliable.
23 It seems, however, that comparing the algorithm
24 to a model year when the algorithm was used would
25 always result in a higher correlation. This

1 would not, however, provide an insight into
2 whether or not the algorithm did a better job
3 predicting the actual funding needs of the
4 client.

5 Any comment on that?

6 DR. NU: Well, that's -

7 MR. BARR: One second. Sorry for this
8 inconvenience, but thank you, sir.

9 DR. NU: So the Task 1 we did it, it's mainly
10 to verify the model we developed in 2010. Still
11 valid for the new data. The new data we have for
12 2013-2014 expands it and we also have the new QSI
13 information. So we detect that model still
14 works, still valid for the new data. That's
15 mainly because we have the variables.

16 Remember our algorithm. We have age, we
17 have living setting, we have the
18 (Unintelligible), we have the Q18, Q20, and Q23.
19 That's our predictors. That's the independent
20 variables. That's why we just want to check if
21 the old algorithm still works for the new data,
22 still valid in the new situation. Actually, we
23 found yes. That's because we have new data, we
24 have more data. Also, some data that's based on
25 the algorithm, so that's actually naturally - we

1 expanded "r-square" (Unintelligible).

2 That's why, you see, we are thinking from
3 the beginning 2010 - 2009-2010 when we began to
4 develop this program. We discussed, you see, we
5 should upgrade - update the program algorithm
6 every two years. I think every two years would
7 be a very good schedule. So eventually after 10
8 years we can reach "r-square" that's equal to
9 0.85, 0.90. We'll never get a perfect, we'll
10 never get a 100% but we want to reach, you see,
11 as high as possible. So that's the one time when
12 you see continue, when we continue to upgrade,
13 updating our model; we're getting more and more
14 consumers falling in the model. We are going to
15 guide this, you see, the prediction is going to
16 be more accurate.

17 MS. ARNOLD: Yeah, and when we get into Task
18 2 - this is still Task 1 - so what he's saying is
19 we looked at more current data, yes, the model's
20 valid. So your kind of question about do you use
21 '13-14 - in previous public meetings we've talked
22 about would we stick with the '07-08, but somehow
23 adjust it for to make it match current world.
24 That's another option, but - so your comment may
25 be more applicable to what you want to recommend

1 for Task 2, 'cause all he's showing with Task 1
2 is it's still a valid algorithm.

3 DR. NU: That observation you mentioned, you
4 said, he or she, that's correct. Okay. The data
5 in 2007-08 and 2013-14, they had called it
6 because that's still the majority still that use
7 the - all the consumers. So that, you see, the
8 body for them - (Unintelligible) - 2007-2008,
9 maybe one consumer gets \$50,000, maybe the new
10 year he or she will get \$55,000. So that's where
11 we had to call it.

12 MS. ARNOLD: Other questions?

13 MR. COLEMAN: Steve Coleman. I'm a senior
14 behavioral analyst. One question is, does this
15 correlation with the outliers taken out, does
16 that imply we should treat the outliers
17 differently meaning assessed their
18 characteristics differently?

19 DR. NU: So the outliers, that's statistical
20 terminology, and I know, you see, because I work
21 since 2009 here many consumers actually they
22 hated that terminology. They don't want to be an
23 outlier. Actually, outlier, that just means your
24 models don't fit your data for those cases. For
25 those individuals the model did not give a good

1 prediction because their characteristic because
2 maybe some - for some reason the model for those
3 individuals did not do a good job doing the
4 prediction. So that's the model predicted
5 variable and the actual expenditure, so the
6 difference, that's big. Either it's a negative
7 or it's a positive. Somebody we may give too
8 much money, somebody we may give too, too few
9 money, you see in that case.

10 So generally for consumers either with very
11 huge expenditures, like \$150,000, or some
12 consumer just with a couple thousand. So for
13 those then even - that condition does not mesh
14 with the actual expenditure. So with those
15 consumers we have to put them aside, we have to
16 use a different way to do that to manage how much
17 we should give them. For the majority, the 90%,
18 we use the algorithm to decide how much they will
19 get. But for those people the model did not do
20 good for them, so we have to actually the Agency
21 did that while you see you have to treat this
22 individual as special consumers. You need a
23 special, you see, scheme, special strategy how to
24 distribute the money to them. That's why you see
25 generally we take out the 10%, 10%. Last time in

1 the 2010 we did that. This time we are doing -
2 we are planning to do the same thing, too.

3 By taking 10%, those 10% of the consumer
4 will be especially tricky. That will be - you
5 see, their budget. Well, you see, based on -
6 because even though we use those all conditions,
7 but some consumer they do have a very special
8 situation, very special. In that case we have
9 to, you see, use a different way to distribute
10 the budget.

11 MS. ARNOLD: And, and what we've called that
12 is extraordinary need.

13 DR. NU: Yeah.

14 MS. ARNOLD: Or once they're on the waiver
15 the significant additional needs if something
16 comes up. So they do have a special process.

17 DR. NU: Yes.

18 MS. ARNOLD: Any other questions from the
19 audience?

20 DR. NU: Maybe that's -

21 MR. COLEMAN: Could I do a follow-up?

22 MS. ARNOLD: Yes.

23 DR. NU: Okay.

24 MR. COLEMAN: When I was asking about
25 treating them differently, I really meant does

1 that mean - not knowing who those outliers are -
2 does that mean that there's an additional tool or
3 a different assessment tool that we should apply
4 with that population? I'm most familiar with the
5 folks that are special need because of their
6 behavior, for example.

7 DR. NU: Okay.

8 MR. COLEMAN: And so they're very expensive.
9 We know they're going to be very expensive, but
10 my - I guess, one, I'm wondering if the questions
11 in the QSI for behavior get to the level of their
12 need or they're not predictive. So maybe there's
13 something else we ought to apply to that group of
14 folks.

15 DR. NU: Yeah, that's a good point.

16 Denise, do you want to -

17 MS. ARNOLD: And that really -

18 DR. NU: - say something?

19 MS. ARNOLD: - would be our recommend - a
20 programmatic recommendation, and then whatever we
21 as group thought were assessment pieces we
22 needed, Dr. Nu would take that and determine. So
23 that's kind of, you know, up for discussion. And
24 I think that's kind of partly of where we're
25 trying to get with looking at the res hab levels,

1 too, to see if, if there's something else, that
2 the combined piece of the QSI can help us with,
3 but that's a good point and something, I think,
4 we'll, we'll want to keep looking at.

5 Any other questions from the field of room
6 here? Field of room? Whatever that was. Sorry.

7 MR. BAR: Field of dreams.

8 MS. ARNOLD: I've been sick all week. I'm
9 not up to par here.

10 Okay. So we're going to go to the phone and
11 I'm not sure how we're going to calmly figure out
12 who has a question, but we'll just ask that you
13 all be sensitive to each other and we're going to
14 take you all off of the general mute, and if you
15 have a question we need you to identify your name
16 so we know who you are and ask your question, and
17 then we will see if we have a response.

18 You can also just provide suggestions if
19 that's what you're interested in, either way.

20 MR. BARR: Okay. This is where we find out
21 whether I hung up on everyone or not.

22 That wasn't funny, was it? I already did
23 something wrong there.

24 MS. ARNOLD: Hello, everyone on the phone.
25 We can hear you.

1 I hear some conversations going on, so this
2 is Denise Arnold with Agency for Persons with
3 Disabilities. We're now ready to take some
4 questions from people on the phone. And so if
5 you have question or you would like to provide
6 comment, please let me know that and identify
7 yourself so I can just open up the mic.

8 And everyone needs to have themselves on
9 mute unless you are going to ask a question.

10 A CALLER: Can you hear me?

11 MS. ARNOLD: So to put yourself on mute is
12 star-6.

13 Yes, I can hear you.

14 MS. PENNER: I have a question.

15 MS. ARNOLD: Okay. Go ahead.

16 MS. PENNER: Hi. My name is Candy Penner
17 (ph) and my question is this: You obviously got a
18 higher correlation when you took the 10% of
19 outliers out. So how does that compare with the
20 other states? Do they also do outliers?

21 DR. NU: Well, you see, we do need to see
22 whether out of state (Inaudible) was dated, so I
23 believe the Agency needs to collect more
24 information. But, typically, here you see we
25 want to do a good job, so we just, you see, took

1 out the (Inaudible). That's true so that (OVER-
2 SPEAKING FROM PHONE CALLERS) - we take those
3 outliers and then we fit the model for the rest
4 of them.

5 MS. ARNOLD: Thank you for that question.
6 Did that answer?

7 MS. PENNER: It's a little hard to
8 understand.

9 MS. ARNOLD: Okay. We will look and see what
10 other states have done, but in statistical
11 predictions it's very typical to take out
12 outliers, which is why we did that.

13 DR. NU: Yes.

14 MS. ARNOLD: But we will definitely check,
15 that's a very good question. Thank you.

16 MS. PENNER: Thank you.

17 A CALLER: I have a question.

18 MS. ARNOLD: Yes, and you are?

19 MS. MADDEN: Patricia Madden. In the use of
20 '13-14 as your fiscal year, did you include in
21 that base figure the cost plans that were
22 executed for a number of - approximately 3,000
23 people, a little bit less, who then did not
24 accept those plans and stayed on their old
25 budgets by requesting hearing? Were they

1 included in the analysis of the plan of the
2 algorithm against the - were their predicted
3 iBudget plans included in your comparison or are
4 they deleted because people never went on those
5 budgets?

6 MS. ARNOLD: So I'm not sure; let me see if I
7 understand your question.

8 Did we exclude anyone from the analysis for
9 the '13-14 fiscal year other than outliers? Is
10 that your question?

11 MS. MADDEN: No. My question is: you had a
12 number of people, I was one of them, that we had
13 an iBudget cost plan run for us; it was a
14 significant reduction and inadequate and we
15 requested a hearing. Therefore, my son actually
16 never did use the budget that was included as an
17 iBudget budget.

18 Did you include those in your statistical
19 analysis using '13-14 as a base year, as if we
20 had used that budget or did you exclude our -

21 MS. ARNOLD: We used the '13 - okay.

22 MS. MADDEN: - budget and then take it out of
23 that -

24 MS. ARNOLD: We used the '13-14 -

25 MS. MADDEN: But did you include it one way

1 or the other, it affects your figures in -

2 MS. ARNOLD: Yeah, they were all included
3 when we looked at their expenditures. So that is
4 a problem with the '13-14 is we did have some
5 folks who were in the middle of hearing issues
6 and all of that. And so one of the discussions
7 we had with the last public meeting was that it's
8 very difficult to figure out exactly what year to
9 use to compare because every year that you can
10 pick after '07-08 had, had policies, new waivers,
11 different things imposing itself on the
12 expenditure rate of the individual. So we're
13 going to always have a dilemma with which year do
14 we pick, and so some of the kind of what you're
15 kind of suggesting that has come up before is we
16 may need to look at how to adjust for some of
17 those factors, but it's really going to be hard
18 to find a perfect year for expenditures.

19 MS. MADDEN: So just if I understand your
20 answer, you did include in the base - Dr. Nu did
21 include in that baseline year the cost plans
22 generated for those people who actually never did
23 use those cost plans; is that correct?

24 MS. ARNOLD: Yes, but what he - yes.

25 MS. MADDEN: But you're presuming -

1 MS. ARNOLD: But what he's looking at -

2 MS. MADDEN: - that his algorithm is a higher
3 percentage of the validity because you're
4 presuming that the iBudget plan would have been
5 accepted by the courts wherever and they were
6 okay.

7 MS. ARNOLD: No, no, ma'am; what we used was
8 expenditures.

9 MS. MADDEN: You used expenditures. Okay.
10 So you did not use the iBudget plan; you used
11 whatever those people were actually getting?

12 DR. NU: Exactly.

13 MS. ARNOLD: We, we used what they spent.

14 MS. MADDEN: Okay. Thank you.

15 MS. ARNOLD: Yes, ma'am; thank you.

16 Another question from the phones?

17 Okay. We're going to move on then to Task
18 2. We're going to put you back on the general
19 mute so that we can go into presentation mode.

20 Okay. So where we're going now with Task 2
21 is kind of where y'all want to be: What are we
22 going to do for the future? So Task 2 is the
23 future. What do we do with the algorithm?

24 So the task that Dr. Nu has is to update the
25 statistical model. Some of the things that we

1 have to do to update and we're looking for
2 feedback from you on is we have to determine and
3 refine the dependent variable. The dependent
4 variable in this case is what fiscal year are we
5 using to look at costs, right?

6 DR. NU: Yes.

7 MS. ARNOLD: The question that just came up
8 from Ms. Madden, that's the very question, that
9 we have to have an agreement on the dependent
10 variable. What came up last time was some people
11 said we'll use 2007-2008 and adjust it for all
12 the rate changes, all the - all kinds of things
13 that have occurred since then, try to figure out
14 a way to use 2007-2008 and adjust it. And so,
15 you know, maybe that's what we'll try to do.

16 We also talked about using '13-14 and maybe
17 '13-14 needs to be looked at and adjusted. So
18 there's a lot still to determine on that, but
19 that's critical. Without knowing what dependent
20 variable he needs to use, Dr. Nu can't really
21 move forward.

22 DR. NU: Sure.

23 MS. ARNOLD: So then we're also going to look
24 at independent variables. Those are all the
25 things like age and living setting and all the

1 different QSI questions and the caregiver age,
2 the caregiver health. Those are independent
3 variables. And we also need to agree on a way to
4 identify outliers. We've already explained to
5 you that we did use an outlier methodology.
6 We'll check and see what other states did, but
7 we'll need to have an agreement on that for a
8 final algorithm.

9 We need to assess and provide
10 recommendations from proving the data integrity,
11 so this is an ongoing work with you all. We have
12 another meeting in February. We'll have however
13 many meetings we need to have to review the data
14 and to try to get to the best result.

15 We need to test the accuracy of it every
16 way, every which way we think we can, and
17 identify other statistical analyses that are
18 needed to develop a model.

19 So this is the crux of why we're having
20 these public meetings because we want you all to,
21 one, understand what we did in the past - that's
22 why we went through Task 1 with you - but more
23 importantly figure out what makes sense for the
24 future for a new algorithm.

25 Review and evaluate and provide

1 recommendations for improving the final model.

2 So let's go to Task 2a. When we look at the
3 dependent variable, the year that we used for
4 expenditures, these are the things to consider.
5 We've already talked about this, but they're
6 listed here for you to consider.

7 You would remove expenditures and that's
8 what we've typically done in the past is remove
9 expenditures for anyone who didn't have
10 expenditures for 12 full months because you want
11 clean data that represents 12 months' worth of
12 data.

13 Another one is remove expenditures for
14 individual who are not actively enrolled as of
15 January 1, 2013, for this same reason. They're
16 going to have - their cost plan probably hasn't
17 matured. They probably haven't gotten all their
18 services in place, so their expenditures are not
19 really reflective of what they need.

20 We can include or remove so there's an
21 option here support coordination since everyone
22 gets that, dental services since they're one time
23 typically, environmental adaptations, durable
24 medical equipment, and transportation. At the
25 last public meeting it was recommended that we do

1 pull out transportation and do something
2 different with that. So this is an option and
3 this is the kind of thing we need to know where
4 we're going to land. Are we going to include
5 everything and not remove anything or are we
6 going to consider removing the ones that are
7 listed here because they tend to not, not be the
8 same for everyone and in the case of
9 transportation the rates are so very different
10 across the state that what someone needs for one
11 trip is not the same as what someone in a
12 different part of the state needs for one trip.

13 In the case of support coordination, you
14 know, it doesn't really add anything. It's -
15 everyone gets one. It's an expected expense. In
16 the case of environmental adaptations and durable
17 medical equipment, they are very specific and not
18 repetitive services. So they're one-time things
19 that as the need comes up need to be allotted
20 for, and the same for dental.

21 So that's another question. Include or
22 remove the geographic rate differentials. As you
23 know, the, the southern counties - Palm Beach,
24 Broward, Dade - have geographic differentials.
25 Should we remove them or include them?

1 Some of the things we've already heard is
2 the stakeholders asked for Dr. Nu to look at
3 different ages, so he will be evaluating zero to
4 20, 21 to 49, over 50, and possibly looking at 21
5 to 59 and over 60 because you just kind of have
6 to try a bunch of different things to see where
7 the prediction lands, which, which age do you
8 start to see a spike in service needs. So that's
9 another consideration.

10 We'll use all the QSI data in its most
11 current form. We'll use all the questions,
12 including the three sections that you're very
13 familiar with, the functional, behavioral, the
14 physical. But there are other questions in the
15 QSI that have to do with your community
16 inclusion, some of the changes you've experienced
17 over the last year, things that don't go into the
18 calculation of the level of the QSI but are very
19 important for planning. Those are also pieces of
20 data that Dr. Nu will have, so that he can see if
21 any of those have a correlation to cost.

22 We recently added the QSI addendum to try to
23 capture the family risk factors that we've heard
24 from stakeholders are out there. And if a family
25 has these kinds of risk factors, their likelihood

1 is they're going to need more support, more paid
2 support typically. And so those factors are:
3 primary caregiver unable to give care due to
4 health status of the primary caregiver; that
5 there are other people in the family home who
6 need to be cared for, other than the individual
7 with developmental disabilities. We're looking
8 at the age of the primary caregiver. We're
9 looking at the unemployment of the caregiver and
10 if that's by choice or if it's due to primary
11 caretaking responsibilities. And we're looking
12 at people that have been removed from a living
13 setting with adult protective services.

14 So those are all the new pieces of
15 information that were not available back when we
16 first did the new model or the 2010 model.

17 We've done about 3,000 of the QSI addenda.
18 We continue to do them as part of the QSI
19 assessment ongoing. Every day that goes by we'll
20 have more of those pieces of data. And when Dr.
21 Nu just took a little quick look at all that, he
22 found that the five predictors explained about 2%
23 of the total variation of the dependent variable,
24 so again the dependent variable is the cost, the
25 expenditures. So the five predictors together

1 explain 2%.

2 If the primary caregiver is unable to give
3 care due to the health status of the primary
4 caregiver, that is a predictor. There was a
5 relationship there. So if they have health
6 issues there was a relationship to the cost. It
7 kind of moves slow here.

8 MR. BARR: It does.

9 MS. ARNOLD: If there are others in the
10 family home who also need to be cared for, there
11 was no prediction, no predictive value found. If
12 the caregiver is unemployed due to primary
13 caretaking responsibilities, that was a
14 predictor. And adult removed from living setting
15 by protective services was not a predictor. So
16 you had a couple of them that resulted in about
17 2% in increase in prediction.

18 Excuse me, three of them. Caregiver's age
19 was a predictor.

20 Living setting. Another thing that we'll be
21 looking at. Family home, independent living,
22 supported living, and licensed residential
23 facilities will be what we look at. We've
24 already talked about looking at the different
25 levels within a residential facility. Y'all gave

1 that recommendation at the last public meeting,
2 so we will definitely take a look at that. We're
3 looking at any other kinds of issues you want us
4 to look at in terms of living setting.

5 Do you have some other thought that we need
6 to consider other than what we're already looking
7 at? That's it. We need your feedback.

8 We will take questions in a moment, but just
9 to kind of remind you where we're going, we'll
10 have another meeting in February. We'll discuss
11 the draft model based on the comments you're
12 giving us last month, this month, and anything we
13 received by the website. Some of the questions
14 that, that are going to happen are policy
15 decisions that we need to make as a program and
16 they're not statistical questions for Dr. Nu. So
17 we'll just have to remember that. And some of
18 those are if you ran the algorithm new on
19 everybody, do you give them the new budget? Do
20 you cut people to get less? Do you give them a
21 year or two to work towards it? All those kinds
22 of things that you'll remember from the initial
23 implementation. And then we'll talk about next
24 steps at our next meeting.

25 Here's the website or the specific e-mail to

1 send your comments and your suggestions. And at
2 this point, we're going to go ahead and take
3 questions on Task 2. So remember Task 2 is the
4 biggie. It's how to improve the model. We need
5 to know your recommendations. What we presented
6 on the slides is things we've either heard from
7 you or things we're considering.

8 We need to know, do you like those ideas?
9 Do you hate those ideas? What's your idea? We
10 need to know specifics. Now we're in the nitty
11 gritty. We can't just, you know, wallow in that.
12 We've got to go forward and part of what we'll do
13 is go forward with the things we've talked about
14 and learn what the data shows us, but it's very
15 important that we hear from you. And, really,
16 any time is fine but within the next week is
17 preferred because we really need to start giving
18 Dr. Nu his final marching orders, so to speak, so
19 that he can make his time frames.

20 So I'm going to open it up for questions on
21 Task 2, either questions or comments, suggestions
22 you would like us to consider and we'll start
23 with the room here. Anybody in the room,
24 questions or comments based on what you've
25 learned so far?

1 Steve?

2 MR. COLEMAN: My question is, is there a role
3 for the difference between expenditure and
4 allocation? It's sort of like the icing on the
5 cake. I don't know what that is but I don't
6 think, I don't think - I think there's a gap
7 there and so I just wonder if there's a way for
8 that to influence the algorithm and subsequently
9 different - a different approach to allocation.

10 MS. ARNOLD: So looking at what we've
11 approved versus what someone expended.

12 Dr. Nu?

13 DR. NU: So we always look at how you say
14 expenditure. So actually, you see, the model
15 maybe came with a different number, but generally
16 last time we had two. One (Inaudible) was called
17 an algorithm. One (Inaudible) was called
18 methodology. So that's - the predictive value is
19 quite far from the real expenditure. So the
20 Agency needs to find a way to, you say - how to
21 you say decide what's the final number to give
22 the consumer. But for the model, the model
23 improvements, we never use model predictive
24 ideal. We use the real expenditures. That's our
25 - you say, we try to eventually our prediction

1 more and more closer to that real expenditure.
2 But that variable we are using, we use that real
3 expenditure.

4 MS. ARNOLD: But it's something we could do
5 if we decided to do it?

6 I think that's the question. If we thought
7 that it was worthwhile looking at -

8 DR. NU: For accurate development we use the
9 real expenditure; we don't use anything else.
10 But for the, you say how to decide that consumer
11 - how much to give them so you can - you can say,
12 I would give you a number; that's your reference.
13 For some consumer, that's probably - they get
14 much more or they get much less. So at the home,
15 I mean, the Agency needed to figure a way how to,
16 you say, move the algorithm.

17 MS. ARNOLD: Okay. So it sounds like what
18 you're saying is there may be part of our
19 methodology needs to compare what the algorithm
20 said to what we currently approved?

21 DR. NU: Exactly.

22 MS. ARNOLD: Something like that?

23 DR. NU: Yes.

24 MS. ARNOLD: Okay.

25 DR. NU: Okay.

1 MS. ARNOLD: Good. Thank you.

2 Other questions from the room? David?

3 MR. YON: I was just going to say I think
4 part of the issue that's - sorry. Part of the
5 issue is -

6 MS. ARNOLD: Would you identify yourself?

7 MR. YON: Sure. I'm sorry. I'm David Yon.
8 I'm retained counsel for APD and enjoy working
9 with the folks here on developing this rule.

10 One of the issues I wanted to bring out is
11 that you are - you have certain statutory
12 constraints in that you're trying to fit this
13 within the definition of the statute.

14 As I understand the question part of it is
15 if the algorithm no matter how good it is may
16 miss one person, what are the steps you can do to
17 take care of that person or that individual, or
18 it may be, you know, depending on how accurate it
19 is, you'll have more and more individuals but
20 part of that is, look, you have to just kind of
21 sit down and analyze the statute 'cause you can't
22 go beyond what the statute gives you in terms of
23 the flexibility there. And what we got some
24 guidance from the court in the last decision that
25 narrows some of that discretion.

1 MS. ARNOLD: Yeah, true. Thank you very
2 much.

3 Other questions on -

4 MR. YON: Ideas on how to do that are
5 appreciated, I guess, too, that's what I meant to
6 say.

7 MS. ARNOLD: Yes, yes.

8 DR. NU: Thank you.

9 MS. ARNOLD: So I think that Mr. Yon is kind
10 of explaining that we do have a very specific
11 statute so as you read that statute and come up
12 with other ideas that you think would meet the
13 definition of this statute, we want to hear about
14 that. That would be very helpful.

15 Questions, comments from the room?

16 Okay. Well, we're going to go to the phone
17 in just a moment as soon as we undo our mute.

18 Okay. Good afternoon, those of you on the
19 phone. We are ready to take questions from you,
20 suggestions, comments. Do we have someone that
21 would like to speak?

22 A CALLER: Denise, I have a question.

23 MS. ARNOLD: Go ahead, Suzanne.

24 A CALLER: Okay. Can you hear me?

25 MS. ARNOLD: Yes. Would you identify

1 yourself?

2 A CALLER: One of the difficulties in looking
3 at the algorithm and, you know, we can understand
4 there's a score for different variables and that
5 there's the mathematical calculation and work at
6 improving that, and that's a good process and I
7 do appreciate seeing what you've done. But
8 practically knowing how this equates to services
9 of cost plans, it's very difficult to translate.

10 So is there a possibility to develop either
11 showcases and how it is equated to certain
12 service cost plans in different living
13 arrangements at age or whatever and make those
14 available for us to look at to see how it plays
15 out?

16 MS. ARNOLD: Are you speaking about case -

17 A CALLER: Because knowing what this means -

18 MS. ARNOLD: - examples, Suzanne?

19 A CALLER: - is very difficult.

20 MS. ARNOLD: What is she saying? Case
21 examples? Is that what you heard?

22 ANOTHER CALLER: How many people are talking?

23 MS. ARNOLD: For those of you on the phone,
24 you still need to have star-6 so that you can
25 mute your background noise because we're getting

1 a lot of feedback.

2 I think Suzanne's question from Florida area
3 was could we get examples of how it applies? Is
4 that what you're suggesting?

5 SUZANNE: Yes, because having a mathematical
6 score and knowing what that means as far as a
7 cost plan or service packages, what it equates to
8 and I think that's what a lot of folks are
9 touching on.

10 MS. ARNOLD: Okay.

11 SUZANNE: Maybe we need to look at more of
12 some of these other factors, but what factors
13 equate to all service levels.

14 MS. ARNOLD: Okay. Other people on the phone
15 that have a question?

16 A CALLER: Denise, can you hear me?

17 MS. ARNOLD: Not very well. If those of you
18 on the phone could mute your line, we can hear
19 the conversation going on.

20 Okay. Go ahead.

21 MS. McNABB: Hi, this is Julie McNabb from
22 Horizons. I wondered if support coordinators -
23 if data had been run by support coordinators to
24 determine if they were a predictor?

25 MS. ARNOLD: Okay. Run it by support

1 coordinator to see if there's a difference?

2 MS. McNABB: Yes, if they predict - if
3 there's any kind of prediction in terms of, of -
4 it gave any predictive value in terms of
5 different cost plans for various individuals.

6 MS. ARNOLD: Okay. Okay.

7 MS. McNABB: That's the same thing I
8 discussed in the - in my - I just, you know, want
9 to make sure that the process really remains
10 objective if that's what it's supposed to be.

11 MS. ARNOLD: Okay. Good suggestion. Thank
12 you.

13 People on the phone, is there someone else
14 who would like to give a comment?

15 A CALLER: I have a question.

16 MS. ARNOLD: Yes.

17 MS. VOSS: This is Wendy Voss. I have a -

18 MS. ARNOLD: Go ahead, Wendy.

19 MS. VOSS: I have something - (Inaudible) -
20 be getting, like, cancer and other diseases like
21 that and if putting them in the hospital
22 (Inaudible) algorithm to increase the services in
23 the group home or a family setting? Or when I
24 need an increase of let's say (INAUDIBLE).

25 MS. ARNOLD: I'm sorry, Wendy, you're

1 breaking up.

2 MS. ARNOLD: Excuse me, those of you on the
3 phone - Okay, Wendy, can I see if I heard the
4 question? Are you asking if people's
5 hospitalization is considered?

6 MS. VOSS: No, I know (INAUDIBLE).
7 considered.

8 MS. ARNOLD: You're breaking up 'cause we get
9 about every other word, so I'm sorry, I'm just
10 not getting your question.

11 (NUMEROUS VOICES SPEAKING AT ONCE.)

12 MS. ARNOLD: What I would suggest is you go
13 ahead and send us your question to the iBudget
14 algorithm at APDCares-dot-org, Wendy, because I,
15 I -

16 MS. VOSS: Okay.

17 MS. ARNOLD: - can only get part of your
18 question and we'll be sure to respond back to
19 you.

20 Other people on the phone have a question or
21 a comment?

22 FEMALE CALLER: I have a question.

23 MS. ARNOLD: Okay.

24 FEMALE CALLER: Can I speak?

25 MS. ARNOLD: Yes.

1 FEMALE CALLER: When's the next meeting, what
2 date in February?

3 MS. ARNOLD: February 16th from 2:00 to 4:00.

4 FEMALE CALLER: Okay.

5 MS. ARNOLD: Up there.

6 FEMALE CALLER: All right. Thank you.

7 MS. ARNOLD: Yes, ma'am.

8 MS. PENNER: And I have another question,
9 please.

10 MS. ARNOLD: Go ahead.

11 MS. PENNER: This is Candy Penner. And I
12 wonder if you're open to further suggestions
13 about changes or improvements in -

14 ANOTHER CALLER: Can you repeat the question?
15 We're having trouble hearing.

16 MS. PENNER: - some of the questions -

17 MS. ARNOLD: Are we open to improvements in
18 the questions in the QSI?

19 MS. PENNER: That's it.

20 MS. ARNOLD: Yes, we are.

21 MS. PENNER: Okay. Thank you.

22 MS. ARNOLD: Thank you. Folks on the phone,
23 we're getting a lot of feedback. If you could
24 just check and make sure you are muted, star-6?
25 Then we would be able to hear folks' questions

1 better.

2 MS. PENNER: I do have one more question.

3 A CALLER: Did somebody say I have a
4 question?

5 MS. ARNOLD: Yes, go ahead, I hear you.

6 MS. PENNER: Okay. Maybe, maybe you mean me.
7 This is Candy Penner again. And my question is
8 this: About - (Inaudible) - how many people had
9 asked for a fair hearing that they had their
10 current amount that they (Inaudible) at that
11 level. So rather than - (Inaudible) - why didn't
12 the algorithm take the (Inaudible) - suggested
13 fair hearing amount and use that? It seems like
14 that extra money would because of the ones that
15 were closed and because of fair hearings.

16 MS. ARNOLD: So you're suggesting looking at
17 the budget they approved before the reduction?

18 MS. PENNER: No, the budget of the - the
19 reduced budget for both the (Inaudible) after the
20 fair hearing. Use the expenditures which were
21 higher rather than the iBudget algorithm -
22 (Inaudible) - why won't you use that? That's
23 what the -

24 (NUMEROUS CALLERS SPEAKING TO EACH OTHER.)

25 A CALLER: I could not hear her question.

1 I'm not hearing the questions because of the
2 background. Could you repeat the question?

3 MS. ARNOLD: Candy? Hey, Candy? Are you
4 still there?

5 MS. PENNER: Yes, yes, I had muted myself so
6 I'm back on.

7 MS. ARNOLD: Okay. So you're talking about
8 the 3,000 people or so that - can you say it
9 again?

10 MS. PENNER: Yes. I'm not talking about -

11 MS. ARNOLD: Requested a fair hearing.

12 MS. PENNER: Okay, yes. For a person who
13 requests a fair hearing, they have their budget
14 frozen at the amount they were currently getting
15 rather than reduced for those who got a reduction
16 from the iBudget. So rather than the amount
17 expended being counted in this that we're talking
18 about today, why discount the iBudget assigned
19 amount -

20 MS. ARNOLD: Okay. The cost plan. Okay.
21 Thank you. We got it.

22 MS. PENNER: Okay.

23 MS. ARNOLD: And I think that was brought up
24 by another person in the room here, so I think we
25 understand what you're saying. Thank you.

1 Other people on the phone have a question or
2 comment?

3 MS. MADDEN: Yeah, this is Trisha Madden. I
4 have a question about the outliers.

5 MS. ARNOLD: Okay.

6 MS. MADDEN: When you said they were removed
7 from the model for comparison of its success rate
8 so the outliers as I recall earlier in the
9 presentation were to be those people who were the
10 highest or lowest budget.

11 Has any further examination been made of why
12 they were in those positions and why they were
13 not legitimately a part of the test if their
14 expenditures were adequate or accurate for their
15 usage?

16 MS. ARNOLD: Well, one of the things - I'll
17 let Dr. Nu answer, too, but one of the things
18 that I know we're looking at is the residential
19 habilitation levels. We suspect that the
20 different levels in there are accounting for some
21 of that, but let me let Dr. Nu speak to that one.

22 DR. NU: Well, that's - why we have a model,
23 some consumer expenditure that's not a well
24 predictive. That may be due to many reasons.
25 Probably we need more independent variables. We

1 need more predictors. Like, this time I hope we
2 - that even citing we change from three or four
3 levels to more than 10 levels. That's may
4 partially solve the question. But generally you
5 have a model, you always have some individual
6 number; your model could not predict that well.

7 MS. MADDEN: That I understand. I actually
8 fortunately had to be a student of statistics
9 because of the field I was in.

10 DR. NU: Yes.

11 MS. MADDEN: My question now goes more to the
12 practicality for the allocation of iBudgets for
13 people in those positions.

14 Denise, a suggestion for those questions to
15 be looked at.

16 MS. ARNOLD: Yes.

17 MS. MADDEN: If those outliers were actually
18 receiving the services that they needed then I
19 think you did mention you were going to look at
20 them and see if there was some way to handle this
21 separately because although his model is working
22 statistically well, it's not really covering the
23 whole population until you -

24 MS. ARNOLD: Right.

25 MS. MADDEN: - resolve the issue of the

1 outlier.

2 MS. ARNOLD: Yes.

3 MS. MADDEN: So '13-14 you may find yourself
4 in a better position than next time you have an
5 iBudget run, but I have to question somewhat the
6 accuracy of his validity in a practical world as
7 opposed to a statistical world.

8 MS. ARNOLD: Yeah, and two -

9 MS. MADDEN: And that is my question.

10 MS. ARNOLD: Yeah, I think two things we're
11 doing about outliers. We're trying to figure out
12 some other independent variables to run to see if
13 there's things there that predict it that didn't
14 predict it in the past 'cause we didn't have that
15 data.

16 And then secondly because you probably are
17 never going to get everyone perfect, what do we
18 do about the outliers in terms of either better
19 assessing them or what methodology do we use for
20 their budgets.

21 MS. MADDEN: I have one other question, too,
22 when it comes to the age factor of the client.
23 In the age factor of the client, I found the
24 discussion in the first workshop interesting of
25 some of the assumptions that were made about

1 which age is considered aging. In the general
2 population, there is no given actual medical
3 reason to pick a particular age when people
4 change if you're doing it from practical purposes
5 this is to be. And so the thought that you would
6 look at a flat number, one number, in -- as a
7 variable to the algorithm to indicate the time
8 when he would presume that people start aging, I
9 think it's going to produce really inaccurate
10 results.

11 My son, I think I mentioned in a comment to
12 you, that I wrote to you is only 40, but
13 unfortunately for him he's aging and in fact his
14 syndrome bespeaks early aging. So the
15 artificiality of creating an age whether it's 50,
16 55, or 45 or whatever is going to have chilling
17 results and inaccurate results.

18 MS. ARNOLD: Yeah, and probably we might have
19 stated that wrong. Dr. Nu does look at all the
20 ages, so there is data that he's looking at all
21 ages and he's looking to see what those peaks
22 are.

23 (SEVERAL CALLERS TALKING TO EACH OTHER.)

24 MS. ARNOLD: If folks could please put their
25 mute button on, we can hear conversations?

1 MS. MADDEN: (INAUDIBLE) - if you put that as
2 a new QSI and how you're going to work that and
3 how you're going to use it, how it's going to fit
4 into an algorithm weighting factor.

5 That's just one thing I'm still concerned
6 about.

7 MS. ARNOLD: Yes, okay. Thank you, Trisha.
8 Other comments from the phone?

9 MS. MADDEN: I have one question for Mr.
10 Young? Is it Young? The attorney in the room?

11 MS. ARNOLD: Yon, yes.

12 MR. YON: Yes.

13 MS. MADDEN: The legislature - I heard it one
14 time, there was going to be some question about
15 the after the Stevie (ph) case approaching the
16 legislature again to consider that perhaps they -
17 their formulation in statute was somewhat limited
18 given the nature of our population.

19 Is that still being considered or are we
20 just saying we've got it, we have to work with
21 it, and we're dead?

22 MR. YON: That would not be my decision.
23 That would be the Agency's decision.

24 So, Denise, I don't know. Do you have
25 thoughts on that?

1 MS. ARNOLD: Yeah, I think, you know, that
2 the legislative session will give us that
3 information. There's a lot of people interested
4 in iBudget, so I think we just say stay tuned
5 because different people, including the
6 legislature, might have some ideas on what needs
7 to be changed.

8 MS. MADDEN: Can I ask you, which committees
9 are currently looking at the iBudget, the budget
10 level for ABE?

11 Or, Mr. Yon, may I just send you a couple of
12 questions by your e-mail?

13 MR. YON: Right. Any of the Health and Human
14 Services committees, both -

15 MS. MADDEN: I can't quite hear him.

16 MR. YON: I'm sorry. Any of the Health and
17 Human Services policy and appropriations
18 committees are looking at the iBudget. I don't
19 know any or have not been a party to any
20 committee meetings where they actively discussed
21 changes, but all of them are familiar with our
22 Agency and are very interested in the iBudget and
23 the algorithm. Also, the governor's -

24 MS. MADDEN: I think -

25 MR. YON: - the governor's recommended budget

1 is coming out within the next few weeks and we'll
2 see if the governor has any proposals.

3 MS. MADDEN: I'm not quite sure I heard that
4 last.

5 Are you saying you do have proposals you're
6 going to present or you don't?

7 MS. ARNOLD: No, we do not.

8 MS. MADDEN: You're depending on the
9 legislature to take its own view of what they
10 want to do with the Department?

11 MS. ARNOLD: Right.

12 MS. MADDEN: Is that correct?

13 MS. ARNOLD: And the governor's office.

14 MS. MADDEN: Okay. I was just - that's an
15 old lobbyist's question and concern.

16 MS. ARNOLD: Thank you.

17 Other questions or comments from the phone?

18 Anybody else in the audience? Okay. We've
19 got another question or comment here.

20 MS. LINTON: Just a comment. Deborah Linton
21 of the ARC of Florida.

22 As you move along on the algorithm, our
23 membership does not feel we can divorce them from
24 the promulgation of the iBudget rule. So we
25 really think these two things have to go hand in

1 hand. We don't really see them as separate
2 issues. So I'm hoping they're going to be put
3 together at some point in the future. It would
4 really only make sense.

5 MS. ARNOLD: Thank you, Deborah.

6 Anyone else on the phone that has questions?
7 Again, I'm going to put up - oh, wait, it's
8 already up there - to remind you at any time if
9 you want to ask a question or provide a comment,
10 suggestion, anything.

11 iBudgetalgorithm@apdcares.org, we would
12 really appreciate your thoughts to be received to
13 us by next Friday at noon if at all possible.
14 That way we can at least work with Dr. Nu and Dr.
15 Tao on what to do next, so your feedback's very
16 important. However, we'll continue to take
17 feedback past that time as well.

18 So I want to thank everyone for attending.
19 We really appreciate your participation and we
20 will see you at our next public meeting on
21 February 16th. Thank you.

22 * * * * *

23 (Whereupon, the meeting was concluded at
24 4:00 p.m.)

25

C E R T I F I C A T E

1
2 THE STATE OF FLORIDA,)


3 COUNTY OF WAKULLA,)

4 I, Suzette A. Bragg, Court Reporter and
5 Notary Public, State of Florida at Large,

6 DO HEREBY CERTIFY that the above-entitled
7 and numbered cause was heard as herein above set out;
8 that I was authorized to and did transcribe the
9 proceedings of said matter, and that the foregoing and
10 annexed pages, numbered 1 through 66, inclusive,
11 comprise a true and correct transcription of the
12 proceedings in said cause.

13 I FURTHER CERTIFY that I am not related to
14 or employed by any of the parties or their counsel, nor
15 have I any financial interest in the outcome of this
16 action.

17 IN WITNESS WHEREOF, I have hereunto
18 subscribed my name and affixed my seal, this 6th day of
19 February, 2015.

20
21 
22 SUZETTE A. BRAGG, Notary Public
23 State of Florida at Large
24 My Commission Expires: 2/21/2017

